

# **3Com VoIP**

The(ir) road to open source

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# VoIP

- Voice over IP or Voice over Internet ?
- Why ?
  - Cabeling
  - Reporting
  - Flexibility
  - Menu's, IVR and voicemail
- Why not (yet) ?
  - Cheap calling (will get back to this)

# Why 3Com ?

- Competition in the Caribbean:
  - Nortel
  - Cisco
  - Avaya
- Pricing
- User friendly
- Native SIP support (since 2007)
- All in one, no separate servers needed

# 3Com VoIP History

- 1999 – 3Com acquires NBX
- 2007 – 3Com NBX goes dedicated SIP
  - NBX V3000
  - VCX 100 / VCX 200
- 2008 – 3Com launches the Asterisk appliance



# Asterisk history

- 1999 - Digium develops Asterisk, the first open source PBX
- 1999 - 2007
  - First Asterisk GUI (version 1.4)
  - Asterisk @ Home
- 2007 - Asterisk appliance



# Finally: Open source

- Better pricing than existing NBX's
- Combination of 3Com and Digium knowledge, experience and existing hardware
- IAX as alternative for SIP (blocked by ISP's)
  - Using cheap providers for International calling
- Thousands of experts worldwide
- Quick bug fixes / updates
- Easy to use GUI for “end-users” but endless options to customize by professionals



- Share 3Com technology expertise to help members develop, test and deploy applications fast
- Provide visibility and access to 3Com's vast network of value added resellers to optimize business development
- Produce joint marketing and support programs to highlight member solutions or services and stimulate

# What's next:

- **The sky is the limit ..**
- Desktop Managers
- Call Center Solutions
- Reporting tools
- Instant Messaging Integration
- Connect your Smartphone
- Soft phones



# What's in it for you ?

- A PBX for the price of an old-fashioned PABX
- Easy to install, easy to support
- Many features “out of the box”:
  - IVR Menu's, Voicemail (e-mail), Conferencing
- Cheaper calling rates
- Many (free) external applications to get the most out of your communication system

# More info ..

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